



ABN: 38 001 749 962

Customer Information- Coronavirus (COVID-19)

Complete Care and As Snug As Snug A Bug are closely monitoring the situation daily with ever changing developments surrounding the Coronavirus (COVID-19).

In light of the information that has been issued by government and health authorities we now have measures in place to limit the spread of the Coronavirus and to ensure that our business can continue to function.

Our Mobile Service

At present our mobile service is still operating, for the health and safety of our staff we have implemented increased hygiene practices when out on onsite fittings. We ask anyone to respectfully abide by these as follows:

Please keep a reasonable distance between our staff, yourself and anyone you may come into contact with while out on onsite fittings.

Our fitter wears, eye protection, a mask and gloves whilst performing installations and seat checks. This is to ensure his protection and safety and that of our customers

Our fitter hand sanitises on arrival and before commencing installations or seat checks and immediately after work is completed.

For payment we advise customers to tap using our eftpos machine.

Following on from our normal practise, we will issue a child restraint certificate at our office and emailed to the customer.

Visiting our Premises

For the health and safety of our staff and customers we have implemented increased hygiene practises. We ask that anyone entering our premises and our shop to respectfully abide by these as follows;

Please keep a reasonable distance between our staff, yourself and anyone you may come into contact with while on our premises.

If you have any flu like symptoms, please do not enter our premises. We advise you contact us by phone or email and we will respond to you.

Should you enter our premises and you present with flu like symptoms you will be requested to leave.

We have hand sanitiser on the counter for use, please us it.

Together we can stop the spread

Sincerely

Management and Staff